# The Old Vicarage Care Home

2 Waterville Road, North Shields, Tyne & Wear, NE29 6SL



25 Years Experience in Care

**Tel:** 0191 257 0937

Website: www.svphealthcare.co.uk

Email: info@svphealthcare.co.uk

We run a smaller home with tailored care and a focus on individual needs. Our home is not a large clinical establishment and we do not believe in the 'one size fits all' approach.

#### **RESIDENTIAL CARE**

Creating and promoting an environment for our residents that is inclusive and one which encourages independence and freedom of choice.

#### PERSONAL CARE

The experience and dedication of our carers makes a real difference to the lives of our residents. Caring is at the heart of everything they do.

#### Your Home from Home...



At **The Old Vicarage Care Home**, we have 25 years experience in residential care.

The home has recently undergone a 2 year refurbishment process which has seen the replacement of the majority of the building with a brand new state of the art 37 bed care home.

Our home is planned around the philosophy of keeping our residents independent for longer but providing support and care when it is needed.



Outside View



We appreciate that choosing a home is a big decision for everyone involved. We invite you to stop by for a cup of tea or coffee, take a look around and meet the team who will be caring for your loved one.

### Why Choose us?

We will get to know you — We recognise that all residents will have different needs, likes and dislikes. Our staff will always go the extra mile to build strong personal relationships and to develop a trust and bond with each and every resident. The small details are as important to us as they are to you, such as knowing a favourite song, film or hobby. Our 25 years caring for people has led us to believe that it's the little touches that make a big difference.

We will listen – We will always listen to your suggestions and take your advice on board. We want to make **The Old Vicarage** a happy and relaxing place where you really do feel at home.

Ground Floor Lounge



Our Reception

#### **About us**

Our home has been designed to ensure that each and every resident feels that they are part of a wider family and at home and with friends.

We also have a brand new open and airy dining area where residents can enjoy freshly prepared meals and socialise with others. Alternatively, we have lounges designed for a more intimate meal or catch up with family and friends when they visit.

We actively encourage residents to contribute to meal plans to ensure that everyone gets to eat the food they enjoy and we do cater for individual tastes, dietary needs (both medical and allergies) and cultural preferences.

We change menus regularly and also have drinks and snacks available at all times. Independence, respect, quality of life and dignity are all high on our agenda and we truly believe that this shines through in the high level of care we provide.



#### **Our Home Provides**

- Dementia / EMI Care
- Residential Care
- Respite Care

### **Our Home Facilities**

- Fully Refurbished in 2013
- 37 En-suite Rooms-Sea View available
- TV Lounge & Quiet Lounge
- Communal Dining Area
- Landscaped Garden
- Sensory Room
- Nurse Call System
- Wheelchair Accessible
- Lift Access
- Indoor & Outdoor Events





2nd Floor Lounge

#### What you need to do

First of all you need to contact your local Social Services Department or your local GP who will guide you on what you need to do and whom you should contact.

Your local Social Services Department will help you identify your needs. They will carry out an 'assessment of need', which involves working with you to determine how these needs can be met.

### **Fees and Funding**

To establish each resident's needs, we carry out a comprehensive initial assessment.

#### **Accepted Funding Sources:**

We currently accept residents who are funded from the following:

- Social Services
- Insurance
- Self Funding



You need to make sure that you find a home that suits you and your needs. The Old Vicarage provides high quality Residential care and support in addition to state of the art facilities. Get in touch with a member of the team on 0191 257 0937.

Notes
Some space for your questions and thoughts
Please drop by to discuss any queries
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